

DATE _____ CUSTOMER NAME _____ SERVICE ADVISOR _____
 DEALER CODE _____ R.O.# _____ VIN (FIRST 2/LAST 8 DIGITS) _____ ODOMETER _____

your vehicle report card

- CHECKED OK REQUIRES FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION

- VALIDATION RECORD CHECKED AND UPDATED
 CHECKED AND COMPLETED OPEN FIELD SERVICE ACTIONS (RECALLS)

1 visual 360° perimeter inspection

<ul style="list-style-type: none"> ● ● ● Windshield ^{XWSLD} <ul style="list-style-type: none"> ☐ Cracked ☐ Chipped ☐ Sandblasted ● ● ● Washer system ^{XWASH} ● ● ● Wiper/arm ^{XFTWP} 	<ul style="list-style-type: none"> ● ● ● Headlight (DRL) ● ● ● Fog lamp ● ● ● Signal light ● ● ● Hazard light ● ● ● Dome light 		<ul style="list-style-type: none"> ● ● ● Brake light ● ● ● Signal light ● ● ● Hazard light ● ● ● Back-up light 	<ul style="list-style-type: none"> ● ● ● Washer system ^{XRRWP} ● ● ● Wiper/arm ^{XRRWP} ● ● ● High mounted stop lamp ● ● ● Licence light ● ● ● Trunk light
<ul style="list-style-type: none"> ● ● ● Windshield ^{XWSLD} <ul style="list-style-type: none"> ☐ Cracked ☐ Chipped ☐ Sandblasted ● ● ● Washer system ^{XWASH} ● ● ● Wiper/arm ^{XFTWP} 	<ul style="list-style-type: none"> ● ● ● Headlight (DRL) ● ● ● Fog lamp ● ● ● Signal light ● ● ● Hazard light ● ● ● Dome light 		<ul style="list-style-type: none"> ● ● ● Brake light ● ● ● Signal light ● ● ● Hazard light ● ● ● Back-up light 	

2 visual under hood inspection

- ● ● Drive belt(s) ^{XDRVB}
- ● ● Air filter and minder (plus battery A/C filter on hybrid vehicle) ^{XAIRF}
- ● ● Radiator, hoses/clamps and coolant condition to: - _____ °C ^{XRADH}
- ● ● Horn
- ● ● Interior hood light
- ● ● Block heater ^{XBHTR}
- ● ● Heater hoses/clamps ^{XHTRH}
- ● ● Air conditioning hoses ^{XACHS}
- ● ● Cabin/pollen air filter (if equipped) ^{XCABF}
- ● ● Battery/cables/clamps
- ● ● Battery performance 1 ^{XBATT}
COLD CRANKING AMPS: FACTORY SPECS. _____ ACTUAL _____
- ● ● Battery performance 2 ^{XBATT}
COLD CRANKING AMPS: FACTORY SPECS. _____ ACTUAL _____

3 visual under vehicle inspection

- ● ● Steering components ^{XSTRG}
 - ● ● Suspension components ^{XSUSP}
 - ● ● Shocks ○ leakage ○ damage ^{XSHCK}
 - ● ● Struts ○ leakage ○ damage ^{XSTRT}
 - ● ● Exhaust system ^{XEXHT}
 - ● ● CV drive axle boots (if equipped) ^{XCVBT}
- CHECK FOR LEAKS
- ● ● Engine oil ^{XOILK}
 - ● ● Transmission ^{XTRAN}
 - ● ● Power steering
 - ● ● Coolant ^{XCOOL}
 - ● ● Fuel ^{XFUEL}
 - ● ● Fuel filter (except diesel) ^{XFULF}

6 visual fluid level check and fill

- CHANGE OIL MESSAGE ON RESET N/A
- ● ● Engine oil
 - ● ● Window washer fluid
 - ● ● Transmission fluid level and colour
 - ● ● Brake fluid level and colour
 - ● ● Power steering fluid
 - ● ● Coolant recovery reservoir fluid level
 - ● ● 4x4 transfer case, front drive, clutch reservoir fluid

7 visual diesel inspection

- ● ● Air filter restriction gauge and housing
- ● ● Water in fuel dash light
- ● ● Charge air cooling piping and air intake system
- ● ● Turbocharger

4 visual brake inspection

BRAKE INSPECTION NOT PERFORMED WITH THIS SERVICE SEE OVER FOR OP CODES

<p>RF ● ● ● _____ mm (lining/pad)</p> <ul style="list-style-type: none"> ● ● ● Rotor ● ● ● Caliper ● ● ● Lines/hoses 	<p>RR ● ● ● _____ mm (lining/pad)</p> <ul style="list-style-type: none"> ● ● ● Rotor/drum ● ● ● Caliper/wheel cylinder ● ● ● Lines/hoses
<p>LF ● ● ● _____ mm (lining/pad)</p> <ul style="list-style-type: none"> ● ● ● Rotor ● ● ● Caliper ● ● ● Lines/hoses 	<p>LR ● ● ● _____ mm (lining/pad)</p> <ul style="list-style-type: none"> ● ● ● Rotor/drum ● ● ● Caliper/wheel cylinder ● ● ● Lines/hoses

● ● ● Parking brake operation

5 visual tire inspection

PRESSURE SET TO FACTORY PSI FRONT _____ psi REAR _____ psi SPARE _____ psi

The pressure on one or more of your tires was below the manufacturer's recommended guidelines. This can lead to premature tire wear and poor fuel economy.

<p>RF ● ● ● Tread Depth 32^{nds}</p>	<p>RR ● ● ● Tread Depth 32^{nds}</p> <p>Inner ● ● ● Tread Depth 32^{nds}</p>	
<p>LF ● ● ● Tread Depth 32^{nds}</p>	<p>LR ● ● ● Tread Depth 32^{nds}</p> <p>Inner ● ● ● Tread Depth 32^{nds}</p>	

RECOMMEND: Rotation ^{XROT} Replacement ^{XTIRE} Alignment ^{XALIG} Balance

COMMENTS: _____

TECHNICIAN: _____

CUSTOMER SIGNATURE: _____

CUSTOMER DECLINED FORD-RECOMMENDED MAINTENANCE

your next maintenance appointment

NEXT MAINTENANCE SERVICE – DESCRIPTION _____

PRICE* _____

NEXT APPOINTMENT DATE (MM/DD/YY) _____ TIME _____



GENUINE PARTS & SERVICE

GENUINE PARTS. GENUINE SERVICE. GENUINE PEACE OF MIND.

WHITE – CUSTOMER COPY YELLOW – SERVICE FILE COPY PINK – FOLLOW-UP COPY
 *SUBJECT TO CHANGE BEFORE YOUR NEXT VISIT. PLEASE CALL TO CONFIRM. 04/09 QC-550
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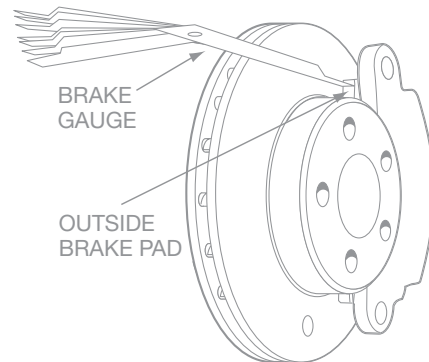
Measurement Charts 1, 2 and 3 (below), represent guidelines only. Technicians should use professional judgement of the specific vehicle and its use as the final basis for identifying "green," "yellow" or "red" status.

your vehicle **report card**

brake* measurement guide

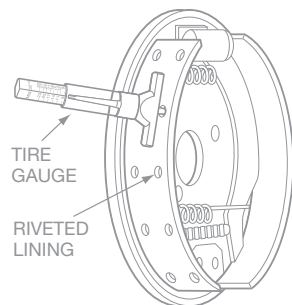
1 disc brake pad wear

NOTE:
Measure outside and inside pads

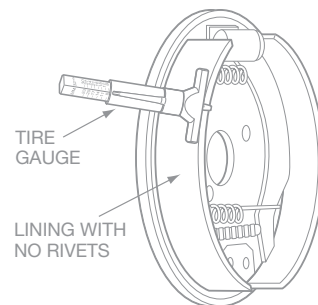


Measurement Tool/Process	Disc Pads	
DESCRIPTION	PADS	OP CODE
14 mm lining remaining	green	XFP14
13 mm lining remaining	green	XFP13
12 mm lining remaining	green	XFP12
11 mm lining remaining	green	XFP11
10 mm lining remaining	green	XFP10
9 mm lining remaining	green	XFP09
8 mm lining remaining	green	XFP08
7 mm lining remaining	green	XFP07
6 mm lining remaining	green	XFP06
5 mm lining remaining	yellow	XFP05
4 mm lining remaining	yellow	XFP04
3 mm lining remaining	red	XFP03
2 mm lining remaining	red	XFP02
1 mm lining remaining or less	red	XFP01

2 drum brake shoe wear



RIVETED SHOE:
Measure lining thickness to rivet using the tire depth gauge



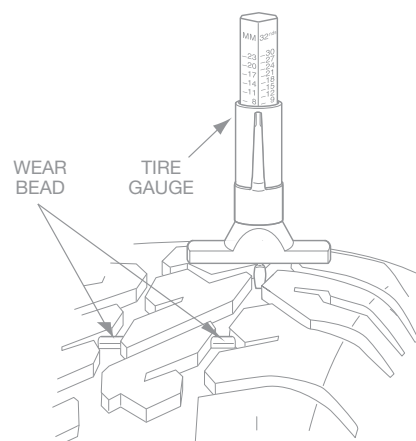
BONDED SHOE:
Measure lining thickness along edge using the tire depth gauge

Measurement Tool/Process	Drum Pads	
DESCRIPTION	REAR SHOES**	OP CODE
14 mm lining remaining	green	XRS14
13 mm lining remaining	green	XRS13
12 mm lining remaining	green	XRS12
11 mm lining remaining	green	XRS11
10 mm lining remaining	green	XRS10
9 mm lining remaining	green	XRS09
8 mm lining remaining	green	XRS08
7 mm lining remaining	green	XRS07
6 mm lining remaining	green	XRS06
5 mm lining remaining	green	XRS05
4 mm lining remaining	green	XRS04
3 mm lining remaining	green	XRS03
2 mm lining remaining	yellow	XRS02
1 mm lining remaining or less	red	XRS01

tire tread* measurement guide

3 tire tread wear

NOTE:
Measure tread wear away from wear bead



Tire Tread Depth*	Status	OP CODE
18/32"	green	XTR18
17/32"	green	XTR17
16/32"	green	XTR16
15/32"	green	XTR15
14/32"	green	XTR14
13/32"	green	XTR13
12/32"	green	XTR12
11/32"	green	XTR11
10/32"	green	XTR10
9/32"	green	XTR09
8/32"	green	XTR08
7/32"	green	XTR07
6/32"	yellow	XTR06
5/32"	yellow	XTR05
4/32"	yellow	XTR04
3/32"	red	XTR03
2/32"	red	XTR02

* If tires or brakes are replaced this visit, measure and record new parts readings

** Since front pads wear faster, when completing the Report Card, only enter rear pads/shoes as lowest reading if they measure "yellow" or "red". On rear drum brake non-servo leading-trailing shoe design, measure the leading shoe as it does the majority of the work. On rear drum brake dual servo-action shoe design, measure the secondary shoe as it does the majority of the work.